

BLUESTREAM SERVICE ENHANCEMENT

Wednesday, March 14, 2018

Dear Valued Customer,

At StreamLines we understand the importance of schedule reliability. Over the last weeks, this has been disrupted due to operational issues at both the ports and with the ships.

Our Blue Stream Service, linking Central America to Europe and Europe to the Caribbean, is therefore to be enhanced by incorporating 6 Specialized Reefer Ships, which are to replace the currently operated fleet of container ships. This will be effective as of week 12 for the EB leg, and week 15 on the WB leg. Through this change, we will be able to assure exemplary schedule reliability, as the 6 ships entering the Blue Stream Service are under the operation, crewing and management of Seatrade.

Furthermore, in response to our customers needs, we will incorporate a call to the port of Turbo in Colombia, which in combination with Seatrade's Caribanex service, will offer the possibility of cutting banana through the whole week for loading Tuesdays and Wednesdays on the Blue Stream and on Thursdays and Fridays on the Caribanex - ensuring preservation of highest fruit quality.

The palletized cargo operation is to be added to our current containerized cargo offerings, meaning both modalities are possible when using our services from Costa Rica, and for the first time, from Honduras and Guatemala. So even if you need to load a small number of pallets, it is possible only with StreamLines.

Transit time from Costa Rica to UK and Europe will remain unchanged, whilst significant improvements will be seen in Honduras and Guatemala where voyages will be shortened by one week to UK and 13 days to Rotterdam. The new EB Transit Times will be as follows:

Turbo:	18 days UK / 19 days Rotterdam
Costa Rica:	15 days UK / 16 days Rotterdam
Honduras:	14 days UK / 15 days Rotterdam
Guatemala:	13 days UK / 14 days Rotterdam

Cargo from Costa Rica to Florida will be served on our new SeaCat service (announcement to follow), and exports from North Carolina to Europe will also continue to be serviced (announcement to follow).

On the WB leg, our StreamLines will continue to offer a premium product to the French West Indies, Curacao and Aruba, with the improved flexibility of reefer ships to carry Break Bulk cargo.

We would like to take this opportunity to say thank you for doing business with us. We at Streamlines strive to be the best in class reefer and perishables' specialists, driving your business forward to fortify your growth ambitions.

If you have any questions, please feel free to reach out to your local sales or customer service representative, or alternatively, email info@streamlinesnv.com.

Sincerely,

The StreamLines Team

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